



VoxRecord

Office phones are routinely recorded to ensure there is no doubt about who said what and when. Using VoxRecord, the same benefits are now available for mobiles.

Recording telephone conversations is a risk management issue.

VoxRecord addresses the need for a **convenient, secure, cost effective way to record automatically all conversations on BlackBerry® Smartphones.**

With VoxRecord employees have the flexibility to work securely away from their desk and still comply with any internal or regulatory record keeping requirements.

No new recording hardware is necessary to deploy VoxRecord.

VoxRecord can be integrated with any existing call recorders so that the BlackBerry® Smartphones effectively become additional extensions on landline call recording equipment.



How it Works

VoxRecord comprises a mobile phone handset application integrated with a specified recording system to enable the automatic recording of all incoming and outgoing calls on that registered mobile phone.

Each time an incoming or outgoing call is connected on a device where VoxRecord is active, the application automatically initiates an outbound call into the call recording platform and joins both calls together to enable a recording of the call to be made. VoxRecord is based on GSM mobile network features and can be **integrated directly with any call recording system.** VoxRecord is a free-standing technology that does *not* rely on a PBX or Fixed Mobile Integration techniques to record calls.

With VoxRecord on a mobile phone, the end user simply makes and receives mobile calls as normal. All calls can be automatically and compulsorily recorded, or on-demand as per requirement.





VoxRecord can be deployed quickly in any location for any number of Blackberry handsets.

Key Features



- **Cost Effective:** a onetime software license only. Can be integrated with existing call recording equipment.
- **Reliable:** all mobile calls automatically recorded, including roaming calls.
- **Proven:** deployed globally in financial services, construction and education sectors.
- **Convenient:** minimal delays on connecting calls.
- **Transparent:** handset splash screen states during a call that calls are being recorded.
- **Easy to Deploy and Support:** deployed in minutes to users.
- **Secure:** automatic recording with optional administrator risk alerts for monitoring and control.
- **Flexible:** IT administrator can manage activation policy.
- **Compliant:** compulsory recording with date and time stamp audit trail.
- **Easy to Use:** users make and receive calls as normal.



Also available from:

INTERPAC / VOXSMART:

VOXCONFERENCE:

Sets up conference calls on a mobile within seconds. VoxConference includes many features of a normal Conference call but without the inconvenience of access numbers, PINs and pre-arranged calling times and offers superb line quality.

“You Can’t Manage What You Can’t Measure.”

Microsoft
CERTIFIED
Partner

BlackBerry
Alliance Member

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