



Teltrac Outsourced:

A complete end-to-end service where we do all the work and you get all the benefit.

Can be deployed with any PBX / IPT in any location in the world

Now from Interpac, the most experienced and trusted Call Management Systems provider in Asia: Teltrac Outsource Service delivers to you the same industry-standard TELTRAC call management reports relied on by hundreds of Fortune-500 companies, at a fraction of the cost of having to purchase, maintain and operate your own call accounting system.

Great Service

1. We equip your telephone system with an IP buffer device that collects the call logging data directly from your PBX / IPT telephone system, encrypts it for security, and uploads it to the TELTRAC Server at our secure premises.
2. The TELTRAC server immediately validates and costs and processes all your Call Data.
3. We generate your full selected array of Teltrac call accounting reports – giving you the full picture of detailed and summary of your monthly call activity
4. You access the finished reports from your browser, or we can automatically email them to you to your desired schedule - daily, weekly, monthly or ad-hoc.

Great Features

- Large choice of reports definable to meet your exact requirement
- Call activity detailed by user, by department, by cost centre, etc.
- Reports automatically sent by e-mail to your desktop or accessed any time by web browser
- Can report on any call type: (IDD, Long Distance, Local, Inbound, VPN...)
- Supports all carriers and tariff plans



Instant Error Detection

Your call logging data is continuously uploaded to our data centre and validated. Problems are immediately detected, reported and corrected. No more finding out at the end of the month that your CAS PC failed and the system didn't collect data for the past three weeks.

Optional Monthly Data file Delivery

For on-premises data retention or archiving, optional delivery of a monthly data file containing the months call record data file together with all reports stored on CD or DVD.

No Purchase: Just a Low Monthly Fee

Simply select the reports that you want from our list, and pay a monthly fee based upon the number of extensions monitored.

Benefits

- All the call accounting reports you need, when you need them, where you need them.
- No need to purchase Call Accounting Software or PC
- No need to train staff to operate and maintain a call accounting software
- Lower your monthly phone bills
- Increase staff productivity
- Budget and allocate telecom charges in your company
- Bill clients for calls made on their behalf



Teltrac

- Reduce: IDD Costs
- Control: Telecom Expense
- Detect: Carrier Overbilling
- Allocate: Telecom Bills
- Prevent: Employee Abuse
- Know: Who is calling Whom

Clear & Meaningful Reports

Concise and Complete Management Information for:



- Cost Control
- Cost Allocation
- Client Billing
- Fraud Control
- Facilities Management
- Call Traffic Analysis

Choice of Report Outputs:

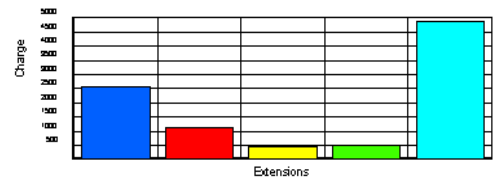


- Excel
- Word
- PDF
- Crystal .rpt
- Web

INTERPAC

Extension Utilisation
 01/01/2002 to 31/01/2002

Rank	Extn	Name	Total No. of Calls	Total Duration	Total Charge
1	27	Smith, Theodore	175	11:59:42	5,360.14
2	30	Wadd, Tim	99	07:00:58	3,079.80
3	40	White, Linda	26	02:53:54	1,602.20
4	16	Martin, Terry	25	01:54:18	1,011.17
5	19	Norton, Susan	6	02:06:28	831.24



No Hassle

- Quick to Install
- No dedicated PC needed
- No maintenance or technical problems
- Instant Results
- No staff to train
- No worries about IDD rate table updates

Technical Requirements

- Any PBX / IPT equipped with a CDR Call Detail interface
- Broadband IP connection

"You Can't Manage What You Can't Measure."



TELTRAC Outsourced: Outsourced Call Accounting service for enterprises.



TELTRAC Enterprise: Multi-Site Centralised Call Accounting for multiple PBX / IPT



TELTRAC-VPN: Full voice network accounting and reconciliation for Private Voice Networks



TELTRAC FOR MOBILE: Call Accounting for BlackBerry, Smartphones and Mobile Devices



TRAC-RECORD: Management Information System for call centres.

