



Teltrac TFM

Log mobile calls
on your Teltrac
System

Supports all
BlackBerry and
popular
Smartphone
handsets.

True Call Accounting For Mobile

Call Accounting for PBX:

Well-managed enterprises have long relied on PBX Call Accounting Systems as the essential management tool to reduce, allocate and control telecom expense and to provide security and risk-management compliance. Because CAS systems work by processing the Call Detail Records (CDR's) which are generated by the PBX, CAS systems traditionally are capable of providing reporting only for fixed line calls made through a PBX.

The Shift to Mobile:

With telecom activity shifting steadily to mobile, more and more organisations are finding that the fastest growing if not the largest part of their telecom call spend is now from mobile calls, and call accounting for mobile would be very welcome indeed – if only it were possible.



The Problem:

Why Not Call Accounting for Mobile?

The problem is that mobile phones do not generate the CDR call detail records that log call events independently of the carrier billing. These are essential to produce accurate call reporting. Routing mobile calls through the PBX or processing Mobile Soft Bills provided by Carriers can provide some call information on a CAS system, but these provide at best an imperfect and very limited capability that cannot even be used to verify the carrier bill.

The Solution:

Teltrac TFM is a software application that logs all call activity on a Smartphone handset, generates Call Detail Records (CDR's) for all calls made and received, and a special interface that facilitates mobile CDR upload the Teltrac Server for call costing and processing into management reports.

Full call accounting capability is made possible for mobile calls, giving Teltrac for Mobile the capability to log, cost and generate reports for each Smartphone handset in the same manner that it does for PBX extensions.

Benefits

- **Log and Account:** for mobile calls the way you do now for fixed line PBX calls
- **Manage:** your growing Mobile telecom bills
- **Track:** all mobile calls – local and roaming
- **Detect:** overbilling by mobile carriers
- **Allocate:** personal and business mobile call charges
- **Get a complete picture:** of all of your telecom traffic and spend – both fixed line and mobile on a single platform



Key Features

- Works with all BlackBerry and popular Smartphone handsets
- Provides complete and accurate call logging reporting independent of the carrier bill.
- Logs and reports all call types: Local, LD, IDD and Roaming calls, and SMS – both inward and outward.
- Supports any number of mobile carriers.
- Installs as a standalone server for mobile, or can be added on to an existing Teltrac system running with your PBX.
- Supports Teltrac Personal / Business Call Allocation Package

Proven Technology

INTERPAC has been established for years as Asia Pacific's best and most trusted provider of high-end call management systems. TELTRAC systems provide stable and reliable call management for the world's largest corporations.



TELTRAC Outsourced: Teltrac Software as a Service, fully managed by Interpac.



TELTRAC Enterprise: Multi-Site Centralised Call Accounting



TELTRAC VPN: Full voice network accounting and reconciliation for Private Voice Networks



MULTI-TRAC: Professional Public Switch Billing system for small to medium sized carriers and ISPs.



TRAC-RECORD: Management Information System for call centres.

Microsoft
CERTIFIED
Partner

Authorised Interpac Distributor

*“You Can’t Manage What
You Can’t Measure.”*