



Teltrac TCM-O:

TELTRAC has been established for years as Asia Pacific's best and most reliable high-end call management system for Asia's largest corporations.

The Problem:

Installing and supporting traditional call accounting systems at the Customer Site can bring a lot of demands: continual rate table updates, reconfigurations, CDR format mismatches, operator errors, software errors, unnoticed data loss, hardware and software compatibility problems, Windows update problems.... the list goes on....

Demanding and costly for your tech support engineers to provide, and reflecting back on you as primary supplier if things go wrong – whether supported by your own engineers or by a third party supplier.



The Solution:

Implement TELTRAC TCM-O and give your entire user base completely trouble-free call accounting service and do it all from your own premises without site visits!

The TELTRAC TCM-O server operates from your premises enabling you to manage ONE call accounting system for YOUR ENTIRE USER BASE FROM YOUR OFFICE. No more site visits, no more outdated rate tables, no more customer complaints. You deliver better service for a lower cost - and you're in full control.

OR let Interpac host and operate TCM-O for you. The system can be fully managed by our team or yours. Either way - you and your customers both win.

The Bonus:

Teltrac TCM-O service provides the same reports and user benefits as on-site call accounting; yet it can be delivered at a lower cost. This means a new revenue opportunity for you in charging your customers monthly fees for the service and in ongoing product up-sell of future add-on services of your own or which are offered Interpac.

And there's much more. Once your customer is using TCM-O, you can utilise the TCMO platform to offer and deliver other added-value services and products to further increase your sales and your service fees. TCM-O forms a permanent delivery platform for continuous up-selling and promotion to your Customers.

Some examples include :

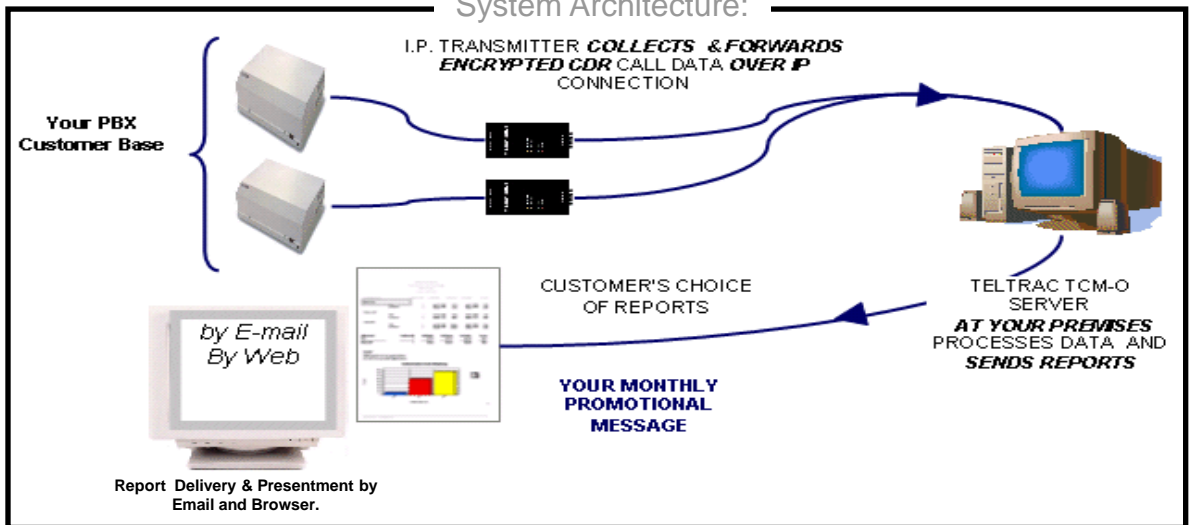
- Toll Fraud and Intrusion Detection
- TEM Telecom Expense Management services
- Traffic and Carrier Analysis

Key Features

- Up to 265 PBX supported on a single server
- Standard WINTEL / SQL Platform
- Real-time CDR data collection and processing from all nodes
- Multi-Currency, Multi-Carrier, Multi-National, Multi-Vendor
- User Definable report content and filters

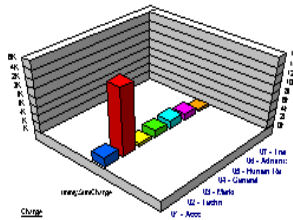


System Architecture:



Reporting Tool

The Best High-End Call Management reporting tool in Asia now available for your user base.



Comprehensive report array for your customers to choose from

Cost Allocation, Cost Control, Facilities & System Management reports

Choice of report formats: PDF, HTML, Word, Excel, Crystal...

Variety of report delivery channels: Email, FTP, CD. Web-based reporting coming soon...

Proven Technology:

Now you can put proven TELTRAC technology to work to deliver a whole new level of service to your customer base.

Key Features

- Automatic call logging data polling to central TELTRAC site from up to 256 PBX sites / 100,000 extensions per Windows server.
- CDR Data collection by secure non-volatile IP buffers. No PC's necessary at PBX sites.
- No dial-up necessary. Reliable and secure upload of call logging data by IP. All call logging data is safely encrypted.
- Report presentment by email and Web. Serve any customer, anywhere, anytime.
- Unlimited number of Carriers supported
- Any type of PABX supported, any size
- Flexible data collection scheduling, and automatic report generation
- Definable real-time alarm protection.
- Easy to operate, easy to manage. Full installation, training, and ongoing technical, marketing and management support from Interpac.